

**120 DAY  
RETURNS POLICY**

# Avoid the rush! **BOOK AN APPOINTMENT NOW!**

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## Expert personal service at your convenience

For a quieter in-store experience, particularly if your child is starting a new school this year, we'd advise that you shop well before the peak Autumn Back-to-School period when we get particularly busy (Mid-August onwards).

If you book a 1:1 fitting appointment, one of our trained Sales Advisors will have the time to guide you through the uniform and sportswear approved for your school and advise on recommended quantities. Your child will be able to try on garments to make sure that you are happy with the fit of each item. You will need to be registered on our website ([www.stevensons.co.uk](http://www.stevensons.co.uk)) to book a convenient appointment time, but don't leave it too late.

Registering online will also ensure we can send you alerts about any school offers we run, the dates of pop-up shops at your school, as well as the option to download the school uniform price list.

## Extended summer opening hours

Our shop stays open later and for longer in the run-up to the start of the September term so that it gives customers more time to shop at a time most suitable. Check our website for each branches summer hours.

## Unrivalled 120 day returns policy & special sizes

Our industry leading 120 day returns policy, for school uniforms, means you can buy as early as May and still be able to exchange unused items if your child has a sudden growth spurt before the start of school. Also, if you think your child will need a special size, then you should allow 8-10 weeks before the start of term as these items may need to be specially ordered.

## Greater choice in-store

Our shop doesn't just stock your school's uniform, we also have everything from name tapes and stationery items to school bags and sports equipment. So we are a great one-stop-shop that will save you time and effort, just when you need it.

## Buying online is quick and easy

Once you are registered on our website you will also be able to buy online if you can't make it into the store. You can choose to have your order delivered direct to you by Royal Mail or Express Courier. If you know the sizes you need, our low-cost postage and packing and free returns will save you a trip to the shop. If you're unsure what you need you can phone the branch for advice from our friendly store based Customer Service Team.

## Contact details

For more information, including customer service information, please go to: [www.stevensons.co.uk/our-branches](http://www.stevensons.co.uk/our-branches)

**STEVENSONS**

EST. 1925

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SCHOOL UNIFORM OUTFITTERS